

# Special Charge Scheme

## Jam Jerrup – Initial Consultation Summary

### Project Description

Jam Jerrup is currently 20<sup>th</sup> on the priority list within Council’s Urban Road and Drainage Improvement Policy. Council investigated reprioritising the Jam Jerrup project in response to a community petition presented to Council in March 2022. Community engagement took place to confirm the amount of property owners willing to financially contribute towards a road and drainage upgrade project. Initial consultation (information gathering and a questionnaire) was undertaken from 15 June 2022 to 10 August 2022.

### Information gathering

A letter inviting comments from the community about road and drainage problems in the estates was sent to 49 property owners in June and an online engagement platform setup to collate and share all the comments. The platform received 29 comments from 9 property owners. The issues raised the most by the community were dust and traffic safety. The ‘other’ category comprised topics mostly related to whether the scheme should proceed or concerns of costs. The platform provided an opportunity for the property owners to understand the overall issues being experienced by the community while filling out the questionnaire.

#### CATEGORIES

-  Drainage Issue
-  Dust Issue
-  Traffic Issue
-  Pedestrian/Cyclist
-  Lighting Issue
-  Other issue



Figure 1 – Online engagement results summary

### Questionnaire

A questionnaire and accompanying letter were sent to property owners in June asking if they agreed that road and drainage improvement works were needed and if they would be prepared to contribute towards the costs. From 49 property owners invited to respond there were 34 questionnaires received. 29 of 34 property owners responded that road and drainage improvement work in some forms were needed. Of those that responded, 23 (47%) property owners indicated that they would like the road and drainage upgrade to occur and would be willing to contribute towards the project. The questionnaire was also reviewed in terms of properties within the urban township where there were 39 of the 49 properties within this area. Within the urban township area, there was 18 (46%) property owners that indicated that they would like the road and drainage upgrade to occur and would be willing to contribute towards the project.



Figure 2 – Online engagement map of comments

### Other feedback

42 of the 49 property owners made contact back to Council either via phone, email, letter or the online questionnaire / feedback map.

### More Information

For more information call the Customer Service Team on 1300 BCOAST (226 278) or (03) 5671 2211.